

System Managers' Meeting

January 11, 2005

2003.1.4 Upgrade - SCS has noticed a display issue in Workflows. If you look up a patron by name, go into their record and go back to the list of patron names, the items charged out by the first patron will show as also being charged out to all the patrons after the first until there is a patron with their own charges.

This is a display issue. The items are not actually on multiple patron records. Sirsi is aware of this issue, and it has gone to the developers (programmers) for a patch.

Please be aware of this issue, and try to avoid going into more than one patron record from each alphabetical list of patrons.

Tammy has fixed the bill notices for e-mail bills. Unfortunately, the total for bills does not display on the mailer notices. Tammy will ask Sirsi if this is something that can be fixed or if we would need to pay for custom programming.

RSV was not happy with the default changes in the wizard properties. Neither were the rest of us, and other consortia have complained about this, too. SCS has screenshots printed out of all the wizards they change properties on, so it is easy to check each new version of Workflows against their previous property settings.

Some progress has been made on the iBistro timeout issue. We had not changed the urls in the error page (which looks identical to <http://catalog.libcoop.net/login.html>). We fixed that issue yesterday afternoon.

If someone has bookmarked the first page that comes up after login.html or farther in, that bookmark will return them to an incorrect gateway, and they won't be able to see the place hold button. Please ask your patrons to bookmark either your library web page or <http://catalog.libcoop.net/login.html>, not any other page.

Some browsers (especially AOL's browser) are not configured to check a page every time it is loaded. This will cause session errors. Sometimes, the cache needs to be cleared of the old, bad session before the new bookmark will work properly.

Tammy and Kristen continue to work with Sirsi on SVA (the Talk to Me

replacement). It is working except it is using a garbled computer voice, not Kristen's recorded voice.

SHL has found there are no hold position numbers in the modify user holds wizard. This would be useful when a patron has many holds, so that only holds likely to be filled when the patron is out of town could be suspended.

ARM would like there to be a pop-up or some other notifier when scanning in a previous patron ID into the user display wizard. There is a notification when a patron attempts to charge out items using a previous ID.

ROG said the call number display in iBistro is broken again.

ROG has found that the Mark Item Used wizard now has a pop-up. This is probably a behaviour or property setting in the wizard.

Round Robin - SBL wanted to know if they could get only hold notices printed, and stop printing mailers for overdue and bills. Yes, that is possible, as they are different reports.

WAM has been having very bad Comcast problems. Many other libraries are, too. Resetting the modem and router sometimes helps. Please let SLC staff know if you are experiencing problems. Unofficial word from Comcast employees is that they are experiencing severe problems with hacker attacks.

SCS needs two part time circ clerks and two part time librarians.

CLL needs a part time cataloger.

WPL will soon be hiring a full time LTA.

RSV wanted to know if anyone else is blocking public Internet access because of a blocked or delinquent patron status. No, but several libraries are planning to.

ROG will be adding a self-check machine. They would like the override for multi-part items turned off. This is something that cannot be set by library, so it would require a decision by the shared system users.

SHL upgraded their Adobe Readers in order to allow patrons to fill out their tax forms, and to print them out already filled in. They had a printing problem with one computer. Molly at SCS has the fix.

Next Meeting - will be at 9:30 on February 8, 2005 at CMM.

Attendees

Smith	ARM
Kirsten	CHE
Minor	CHE
Morian	CMPL
Price	EPL
Schmidli	FRA
Couck	LEN
Casamer	MCL
Eick	RSV
Harvey	RSV
Burgeson	SBL
Orlando	SCS
Radachy	SCS
Lasky	SHL
Pierce	SHL
Potter	SLC
Turgeon	SLC
Valyi-Hax	SLC
Urban	WPL